

A division of Ergo-Industrial Seating Systems Inc.

Management System Manual ISO 9001:2015 ISO 14001:2015

POLICY

ergoCentric Seating Systems Inc. was founded to produce high quality ergonomically correct seating systems, the purpose of which is to improve health and safety in the workplace. Our Management System in compliance with the requirements of ISO 9001:2015 and ISO 14001:2015 provides a high degree of customer satisfaction.

We believe that making it right the first time is the key to quality production; cost reduction, productivity and customer satisfaction. To help us achieve this objective, we expect that any non-conformance will be identified and resolved with speed, technical efficiency and economy.

ErgoCentric and its employees are committed to compliance with all environmental, occupational health and safety or any other applicable government legislation and regulations as well as any other applicable requirements to which the company may subscribe such as "Greenguard" indoor air quality certification and BIFMA strength and durability testing. We maintain management systems designed to ensure compliance, through the use of processes, practices, materials and products that avoid, reduce or control pollution, which may include recycling, waste treatment, process changes, control mechanisms, efficient use of resources and material substitutions.

We are committed to improve quality and to reduce our impact on the environment by regularly reviewing quality, environmental objectives and targets that consistently meet and exceed our customers' and interested parties' expectations. Our goal is to continually improve our Quality Management System for our employees and customers ErgoCentric, appropriate to its business, its size, and the environmental impact of its activities, products or services, subscribes to a program of continual improvement and the reduction of waste and emissions. This policy is available to the public (posted on the ergoCentric website).

We believe that preservation of the environment is one of the most important issues facing the furniture industry today, and we have made environmental awareness an integral part of our corporate culture. ErgoCentric is committed to protecting natural resources, promoting environmental stewardship, and implementing sustainable business practices through:

- complying with all applicable legislation
- minimizing waste by reviewing purchasing practices and segregating wastes for reuse and recycling
- educating employees and customers about environmental policies and efforts to minimize footprint or impacts
- reviewing policy for continual improvement of environmental performance

This policy and the related objectives and targets shall be reviewed, annually at least, by management, to monitor progress and to ensure the continual suitability and effectiveness of the system.

Terry Cassaday, Owner/CEO: Date: July 15, 2021