

Warranty

Office Lifetime Warranty

ergoCentric® Seating Systems hereby warrants all of its Office Seating products against defects and functional failure of materials including the pneumatic lift, for as long as the chair is in use by the original purchaser, with the following exceptions: the Mechanisms, arms, foam, fabric and the tCentric Hybrid™ Mesh Upholstery are warranted for ten years from the date of purchase. Vinyl, PVC-free Upholstery, leather and the iCentric™ Mesh backrest structure and iCentric Mesh upholstery are warranted for five years from the date of purchase. These warranties shall not apply to any products which must be replaced because of normal wear and tear, negligence, abuse or accident, shipping damage, or product use other than in accordance with written instructions and warnings. ergoCentric makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, expressed or implied, other than those set forth herein. In no event shall ergoCentric be liable in either tort or contract for any loss or direct, special, incidental, consequential or exemplary damages.

This warranty is based on an eight hour work day only for users weighing up to 300 lbs (136 kgs) for the following series: tCentric Hybrid, airCentric™, geoCentric™, myCentric™, eCentric™, eCentric Executive, ergoForce™, iCentric Stacker and for users weighing up to 280 lbs (127 kgs) for the following series: Saffron R, Saffron, ecoCentric™ Mesh, ecoCentric, ecoCentric II, ecoCentric III, iCentric, iCentric Mesh, Upholstered and 3-in-1 Sit Stands, Starbase, Scooter and ergo Saddle Stools.

Plus Size, Heavy Duty, 24 Hour Seating, Bariatric

The Mechanisms, arms, foam and fabric are warranted for five years from the date of purchase. The Plus Size seating warranty is valid for users weighing up to 350 lbs. The eCentric Executive Heavy Duty seating warranty is valid for users weighing up to 400 lbs. For all 24 Hour seating, the warranty is valid for continuous use multi-shift operations for users weighing up to 300 lbs. The Bariatric Task chair warranty is valid for users weighing up to 500 lbs.

The Bariatric Guest Chairs are warranted up to the following weights: 21" (350 lbs), 24" (450 lbs), 30" (750 lbs).

Silica upholstery

ergoCentric Seating Systems will warrant Silica upholstery for material only as set by the conditions of the manufacturer's (Momentum Textiles) current warranty. This warranty does not include the cost of labor. Please contact Momentum Textiles directly for their warranty information.

Serial Numbers

For fast and easy reference, our database tracks all chair specifications and customer information by serial number. This system makes reordering chairs easy and allows us to make repairs or modifications in one visit.

Warranty Claims

ergoCentric will repair or replace any product or materials, covered by this warranty, found to be defective or inferior within the warranted period. This warranty includes the cost of labor and shipping. Claims are to be made directly to ergoCentric or to the authorized dealer from whom the chairs were purchased. Product or materials for which a claim has been made, must be made available for inspection by an authorized ergoCentric representative.

Limit of Warranty

These manufacturer's warranties shall be valid only during the term of these warranties; and while the products herein warranted are in the possession of the original purchaser. The original purchaser shall mean the party which first purchased the products for its own use whether from ergoCentric or an authorized ergoCentric dealer.

LIFETIME*

- Original purchaser
- Defects and functional failure of materials up to a weight of 300 lbs for the following series: tCentric Hybrid, airCentric, geoCentric, myCentric, eCentric, eCentric Executive, ergoForce, iCentric Stacker
- Defects and functional failure of materials up to a weight of 280 lbs for the following series: Saffron R, Saffron, ecoCentric Mesh, ecoCentric, ecoCentric II, ecoCentric III, iCentric, iCentric Mesh, Upholstered and 3-in-1 Sit Stands, Starbase, Scooter and ergo Saddle Stools

10 YEARS*

- Mechanisms, arms, foam, fabric, ergoCentric+Guard™
- tCentric Hybrid Mesh Upholstery

5 YEARS*

- Plus Size seating up to a weight of 350 lbs
- 24 Hour seating for multi-shift workers up to a weight of 300 lbs
- eCentric Executive Heavy Duty seating up to a weight of 400 lbs
- Bariatric Task Chair up to a weight of 500 lbs
- Bariatric Guest Chairs are warranted up to the following weights: 21" (350 lbs), 24" (450 lbs), 30" (750 lbs)
- Bariatric Heavy Duty Stools are warranted up to the following weights: 350 (350 lbs) and 500 (500 lbs)
- Vinyl, PVC-free (vinyl-like) upholstery, (with the exception of Silica upholstery), leather, iCentric Mesh backrest structure and iCentric Mesh upholstery

*Includes labor costs